

SIDBI

Pre-bid- Clarification Document

Request for Proposal (RfP) for Outsourcing of
Outsourcing of Support Service for
Implementation of Enterprise-wide IT solution
1st June, 2010.

SN	Vendor Query	SIDBI Response
1	<p>Please confirm the <u>project duration</u> for which the Support services are required as there is discrepancy between RfP Section 4.2.1 & Annexure “B” regarding the duration of the assignment.</p>	<p>Agreed. This is typographical error in Annexure B.</p> <p>Please refer RfP section 4.2.1 Support Service Delivery - Paragraph 2nd which clearly mentioned that, <i>it would be required to deploy the resources for imparting User Support Services for the period of Six Months i.e. June to December, 2010.</i>”</p> <p>Accordingly “Annexure B” - 1st paragraph should be read as mentioned below :</p> <p>“The Support Service for ESA application is required to be rendered on Fixed cost basis during the mentioned Service period of <u>six month</u> period of this project (with six day per week) i.e. mutually agreed date preferably from <u>June, 2010.</u></p> <p>❖ In view of the above the updated version of the RfP document & Annexure has been hosted on the website. Please refer to the latest version of the RfP before responding to the RfP.</p>

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